

#### Basic Info.

Model No.	AVL-TQ1916
Harddisk	64GB SSD with 13000hrs
Transport Package	Gift Box
Specification	240MM*157MM*50MM

Trademark	Aegis
Color	White
Memory	2GB
Origin	India

- Compatible with all type EPABX
- Made in India

#### **Product Description:**

Aegis 4/8/16Ports Embedded Voice Logger uses a sophisticated design appearance, with desktop or wall - mounted installation options, high-performance 64G solid state drive to store data, low-power operation to save energy. With an integrated design, users can remotely manage through the network. With DC12V power port, VGA display port, USB keyboard port, mouse port, LAN network port, SPK3.5mm audio port, RS232 switch billing serial port, and recording port. Its convenient for users without computers or networks. Machine can be connected directly to run when reboot.

Embedded Voice Logger Supports Real time monitoring, Caller ID records, Log Management, 1 times compression, Unanswered Call Records, Extension Calls Records, Line AGC, CID POPUP, Department Statistics, Disconnection Alarm, Email Alarm, CMS, FTP data backup, Smart Client Management, WEB Query, Cloud storage and other functions. Supports one Client software in the LAN default (which can be added Client software quantity), just input Server IP address then can do some monitor, query operation. Simple operation, multiple permission settings, Refine management level..It can be widely used in commercial call, electric power dispatch, hotline call, complaint call, financial and stock, auto 4S shop, public security alarm, aviation, railway and transportation, and so on.

#### Salient Features :

Monitoring people service attitude, technology level, Examining working ability of service person, Analyzing product problem, Collecting customer's advice in order to provice with product improvement base.



- Monitoring enterprise operation and checking utilization rate of call and human resource for high rank people. Can also find action of benefit damage quickly and do some relevant measure to prevent that. Futhermore, phone recording system can make people devote themselves to work and improve working efficiency. Therefore can search new sales potential and orientation, also can provide with unexpected law proof for high rank people.
- Helping sales know well about customer's status in time and improving rate of business conclusion so that enterprise can trainsales pointedly.
- Offering evidence directly for some special occasion, also can play these information in the player.
- Offering effect evidence for other field.
- Pop up the customer detailed information.







#### **Real Time Monitoring**

Can monitor the channel on conversation without any disturbance to the line.



#### Real Time Recording

When the logger device is being used, the system will automatically record the voice of both party. The recording file will be saved into the harddisk of PC. At the same time, system will record dial in/out number and conversation date, time and so on. It will stop to record when the calls on-hook.



#### Caller ID Records

Dial in/out number automatically records in the software, so that convenient for future inquiry.



#### Log Management

When an incoming call was unanswered, the system would detect the CID and record it automatically



#### **Extension Number Records**

When connecting to a PBX<sub>1</sub> system, using our Startup pbx tool in our software, then it will can records all the extension number and save lots of costing.



#### Line AGC

Can slove the problem about both sides conversation sound no imbalance, like one side sound small, and the other side is too big, so that can hear the clearly sound.



#### **Email Alarm**

remind, such as the harddisk space recording lack of. system disconnection, conversation delay and so on .After setting them,the system will send email to inform the administer.



#### FTP Backup

The user can set more kinds alarm | It can upload the recording file to Server by FTP upload function, so that you can listen the recording even if you go on errands.





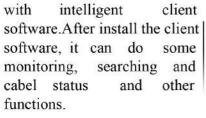


#### Intelligent Client

client the cloud server.

ne client b. CMS feature

and Database





#### **WEB Query**

Enter the IP address in IE browser then can inquiry the details of software. Support Iphone, Android system.



#### **Cloud Storage**

For each system is equipped a. The recording files can be stored in with intelligent client the cloud server.

b. CMS features, apply for Cloud server and Database then can manage all the recording file in central management system.



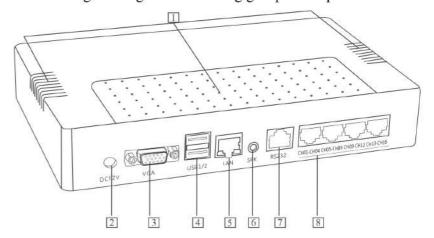
#### **CMS Features**

CMS with Smart Client software and Central Management software. It can manage all the location recording file on LAN or WAN. It can obtain the host IP without manual search. It can do some monitor and search and also set the line number, department, and permissions of each device.



#### **POP-UP Management**

It will pop up the client detail information of incoming call on the screen of computer. It also can record your client address, telephone number, business record and so on contents. This function becomes your business helper. Support user rights management, different levels of different permissions, blacklist, VIP customer phone number automatic reminder, caller information can be sent to designated agents or working groups as required.



- 1. Louver
- 2. DC 12V power interface
- 3. Display Interface
- 4. Mouse and keyboard USB interface
- 5. network Interface
- 6. Headphone or speaker interface
- 7. PBX SMDR Series Port
- 8. Recording Channel Interface

24.	
Channel	4ch,8ch,16ch.
Hard Disk	64GB SSD
Memory	2GB
Voice File	WAV
Compression Ratio	1/8 times
Recording start mode	Voltage,Key,Sound control.
Consume power maximai	15W
Temperature	-20°C-60°C
SNR	60dB
Humidity	5%-85%
Requency	300-3400Hz(±3dB)
Input Impedance	≥1.5MΩ
Data Speed	64kbps/1s
Distortion Degree	≤2%
Call Number	FSK,DTMF
FSK Concoct Mode	Logic 0 (: 2200Hz±1%), Logic 1: 1200Hz±1%
DTMF code	0~9,*,#,A,B,C,D



# **Technic Parameter**

### India

### Aegis Informatics Pvt. Ltd.

B-158 4th & 5th Floor Mansarover Garden, Main Kirti Nagar Road, New Delhi- 110015

Sales: +91-11-4209-4242 Support: +91-11-4209-4209

Email Id

Sales: ns@aegisinformatics.com

Support: support@aegisinformatics.com

## Hong Kong

### Qihang Aegis Informatics (HK) Ltd.

Flat/RM B 5/5 Gaylord
Commercial Building 114-118
Lockhart Road, Hong Kong
China

**8** Phone No.: +0086 13923835829

Email Id 1259722330@qq.com

