



**AEGIS GSM AUTO DIALER**

# GSM AUTO DIALER - XN520 SERIES


## What is GSM Auto Dialer Software ?

Automated Dialer Software or An Auto Dialer is an outbound dialer solution provider which help to dial out a set of contact automatically and saves significant time for your agents.

## GSM Auto Dialer With Jio VoLTE Network

Aegis Auto dialer, a unique, user friendly, budget friendly software/device is a new craze in the market. It is the cheapest amongst all other devices available in the market along with a lot many features. The only device comes with Jio VoLTE network. No other device in the market comes with such great network support. We charge you with per device as per requirement whereas the other devices come in a package. Auto dialer has all features what you are looking for.

## Basic Info.

- Compatible with all type EPABX
- GSM Auto Dialer With Jio VoLTE Network
- Made in India 



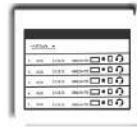
**MAKE THE BUSINESS CALLS FASTER AND MORE ORGANIZED WITH AEGIS AUTO DIALER**

# Product Features



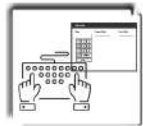
## Auto Dialing

In this feature, number will be automatically dial from the uploaded excel sheet when user start the auto dialing process



## Manual Dialer

Aegis Auto Dialer has provision of manual dial in which user can select the call from excel sheet for dialing the number to the customer



## Click to Call

Aegis Auto Dialer has provision of Click to Call, In this feature user can dial with computer's keypad or software virtual keypad



## Echo Cancellation

Aegis Telephone Call Recorder has provision of auto gain control and auto echo cancellation circuit which provide best quality crystal clear voice recording.



## CMS Integration

Aegis Auto Dialer has provision of Lan base CMS connectivity our auto dialers are compatible with aegis CMS window base software application. Auto dialer CMS that monitor all the telecom device, located in several PC in the office. It is help to monitor of agent assigned to a call's detail and get full-fledged call information on the browser interface. Call detail comprises of caller/caller ID, date, Time, Duration and many other details in auto dialer CMS software.



## CMS CONNECTIVITY



### Call Disposition

Remembering which call is important for us is always a cumbersome task but aegis auto dialer software has provision of call disposition in this feature user can mark the recorded call like important, warm, blocklist, hot etc. for future reference



### Call Recording

Aegis auto dialer has provision of In-built 320000 mins of call recording. It allows customer to record phone conversations into on-board SD card automatically. It also allows users to manage all stored recordings and information with its Advance User-Friendly window base management software.



### Call Pop-Up

Call pop-up helps agents to get the most important information about the caller before they pick up the call and can add current remarks if required. It's a perfect tool to manage customer's data in an efficient way and reduce average handle times for every incoming call.



### User Friendly GUI

The interface design of aegis GSM Voice Terminal XN520 dialer is clear, concise, intuitive and responsive, which helps our users to utilize features efficiently.



### Call Reminder

Aegis Auto Dialer has amenities of call reminder which you can set up in advance to make a call to you at a fixed time for the purpose of reminding you of something important. You can use the Reminder Call service whenever you like.



### Tagging and Notation

Important Calls Can be allocated precise tags for quick identification, as per user's choice these tags can be customized and remark/notes can be added for each call as per the significance.

## Feature of Detailed Agent Report

|                         |                           |
|-------------------------|---------------------------|
| 1. Call's Detail        | 2. Login Logout           |
| 3. Selected Calls Graph | 4. Calls per Agent        |
| 5. Calls per Hour       | 6. Real Time-Campaign     |
| 7. Monitoring           | 8. Breaks/restart reports |



## Detailed Agent Report

Our Aegis Auto Dialer provide full-fledged agents' reports it is easy way to track an agent's performance daily or monthly basis. We can easily understand how many calls were answered by agents, which agent took the maximum number of calls from aegis's call detailed reports.

# Detail Agent Report



## 10 Customized Fields

Aegis Auto Dialer software has provision of customized field option we can 10 field customized in your data sheet like we can add Branch No., Group No., Company Name, Department Name. we can make 10 field as per user requirements.



# Technical Specification

GSM Auto Dialer XN-520 Series for Outbound Dialer Solution



## Model No:

|           |  |
|-----------|--|
| XN-520FCT | Basic GSM device for voice application |
|-----------|--|

## SIM Port:

|                               |  |
|-------------------------------|--|
| GSM SIM Cards Frequency Bands | Quad-band-GSM850/1900MHz, 900/ 1800 MHz phase 2+ full band |
| SIM Interface                 | 1.8, 3V SIM Interface                                      |
| SIM Card Slot                 | Nano sim card  |
| Antenna amplifying            | 3.5db (omni-direction)                                     |
| Antenna Connection            | SMA antenna connection                                     |

## FXS Port:

|                                     |  |
|-------------------------------------|--|
| Connector                           | 2 Parallel RJ11 Connectors                               |
| Dialling and Reception              | DTMF Dialling  |
| CLIP                                | DTMF CLI   |
| Answering and Disconnect Signalling | Polarity reversal for Call Connect/Disconnect Signalling |
| Dial tone frequency                 | 450 MHz  |
| Picking off voltage                 | 30mA / 41mA  |

## Power Supply:

|                   |   |
|-------------------|---|
| Input             | External power adaptor 100-240 VAC, 47-63HZ Output: 12VDC@1.25A |
| Power Consumption | 5W (Typical)  |

## Operation Circumtance:

|                       |          |
|-----------------------|----------|
| Operation Temperature | -10C~60C |
| Storage Temperature   | -20C~70C |
| Operation Humidity    | 45%-95%  |

## Others:

|                                |                               |
|--------------------------------|-------------------------------|
| Mounting option                | Wall Mount and table Top      |
| Device Dimensions (LXWXH)      | 163mmx113mmx32mm              |
| Packing Box Dimensions (LXWXH) | 257mmx193mmx64mm              |
| Actual Weight                  | 450 gm                        |
| Volumetric Weight              | 800 gm                        |
| Packaging                      | Standard carton, 20PCS/Carton |

# Minimum PC Requirements



| <b>For Single User</b>                              |   |
|---|---|
| Operating System                                    | WinXP, Win7, Win8, Win10 & Any Server         |
| CPU   | Dual Core & Above                             |
| RAM   | 2 GB & Above                                  |
| Harddisk  | 500GB & Above                                 |
| Connectivity Mode                                   | USB Connectivity                              |
| <b>For Multi User/Multi Locations : Agent Side</b>  |   |
| Operating System                                    | WinXP, Win7, Win8, Win10 & Any Server         |
| CPU   | Dual Core & Above                             |
| RAM   | 2 GB & Above                                  |
| Harddisk  | 500GB & Above                                 |
| Connectivity Mode                                   | USB Connectivity                              |
| <b>For Multi User/Multi Locations : Server Side</b> |   |
| Operating System                                    | WinXP, Win7, Win8, Win10 & Any Server         |
| CPU   | i5 and above depend on No. of user connected  |
| RAM   | 8GB and above depend on NO. of user connected |
| Harddisk  | 1 TB and above                                |
| IP  | Static IP for Multi Location Setup            |
| Bandwidth   | Depend on Number of Multi Location users      |

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