



Aegis **Connect** Your Business With GSM World



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About Aegis

Based at New Delhi, we Aegis Informatics Pvt. Ltd. are one of the eminent manufacturers of a diverse range of Voice Logging solutions and GSM Products. Our products are known for accurate results, high operation efficiency and reliable performance, these are widely demanded by our clients. Moreover, we give prime importance on the quality and after sales service to cater market.

► Research & Development

Our strong R&D is our back bone. By virtue of having full command on hardware and software we have been introducing innovative Voice logging and GSM Products with high field stability.

► Our Workforce

We have been successfully supplying quality approved range of products. This has only been made possible with the assistance of our expert team of professionals who is working dedicatedly towards meeting the defined project guidelines.



200000 +

Voice logger ports sold out



300 +

Worldwide Channel Network



1200 +

Corporate Clients



10 +

Years of Experience

Why Choose AEGIS

- Aegis have Full command on hardware and software designing for GSM range of products
- We are using best quality Active and passive components to make hardware more rugged and highly reliable
- XN520 series is designed to run for 24x7 scenario
- Can provide customize solution as per customer need
- Compatible with popular and major PBX systems such as Avaya, Panasonic , NEC ,Nortel, Mitel, Matrix and Syntel
- Only company which provide free online support for life time to existing customers
- Scalable and Flexible solutions. Our software capable to handle more hardware in single software
- Aegis Voice Terminal is easy to install and carry user friendly GUI
- Compatible with Cutting edge Centralize management software for multi-locations offices
- Proud to be part of make in India project





- ❑ Easy to Install
- ❑ User friendly GUI
- ❑ In-built 16 GB SD card
- ❑ 350000 mins. In-built Recording
- ❑ Multi party conference
- ❑ Hot Line facility
- ❑ 100 No. speed dial
- ❑ Phone Book
- ❑ Flowless Call Recording
- ❑ Click-to-call
- ❑ Auto dailer facility
- ❑ Welcome Message
- ❑ In-built voice mail
- ❑ Voice broadcasting
- ❑ IVR with call routing
- ❑ Pop-up facility
- ❑ Missed Call Detail
- ❑ Blacklist unwanted call

Aegis GSM Voice Terminal

XN520 Series TURBO



Aegis connect your business with GSM world with its compact and intelligent GSM voice XN520 series terminals which satisfies your cost cutting voice communication need and provide next generation features.

It has provision to connect GSM Sim with two parallel FXS Ports . FXS Port can be interface with PBX, telephone instrument and dial pad for making and receiving calls via GSM network during office hours from their desk

Salient Features

- ▶ **Easy to install** - GSM Voice Terminal XN520 TURBO plug and play installation procedure offers our customers an ease.
- ▶ **User friendly GUI** - The interface design of Aegis GSM Voice terminal XN520 TURBO is clear, concise, instinctive and responsive, which helps our users to utilize features efficiently.
- ▶ **Rugged Design** - The expertise team of Aegis has made complete state of art for producing impeccable quality GSM voice terminals. We make sure the conformity of testing from basic raw material to final product to achieve high-level performance in terms of eradicating electrical noise, enhancing circuit speed for audio transmitter and receiver side and deliver rugged product to our customers.

Auto Dialer



An auto dialer feature of Aegis XN520 TURBO is operationally and economically feasible for any enterprise as it helps the user's efficiency by 200-300% by lessening idle time and proportionately expanding the discussion time every hour.

Voice broadcasting



Aegis GSM Voice Terminal XN520 TURBO's Voice Broadcasting is highly effective way of communication by businesses to improvise their services by gathering the genuine feedbacks from the customers.

In-built Call recording



The scope of call recording in organizations has expanded significantly over the years due to legitimate or compliance reasons. Our GSM Voice Terminal XN520 TURBO have provision of 16GB in-built SD card

which save 350000 mins conversation recording automatically



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- ▶ **High gain antenna** - Sometimes due to uneven geographical locations, congested area, or any obstruction between Voice terminal and cell tower, signal strength gets diminished. Our Aegis GSM Voice Terminal XN520TURBO has the provision of 3 mtr. wire antenna with high gain that has the ability to receive more signals.
- ▶ **Conference Call** - Aegis GSM Voice Terminal XN520 TURBO offers multi-party conference (up to 8 Parties) on GSM network with no drop-in voice quality.
- ▶ **Hot dialing** - Aegis GSM Voice Terminal XN520 is accessible with Hot dialing facility, that will automatically establish a link with a predetermined number following a couple of moments handset is being lifted or hook off.
- ▶ **Welcome message** - Aegis GSM Voice Terminal XN520 TURBO offers plenty of customizable messages, meeting the need of the organization. In the long run, it will become a building block in the overall performance of the company.
- ▶ **Speed dial** - This feature is useful for those who dial certain numbers on regular basis. Aegis GSM Voice Terminal XN520 TURBO have arrangement of 100 number double digits speed dial.



Voice mail facility

Aegis GSM Voice Terminal XN520 TURBO is accessible with in-built voice mail facility, which automatically plays pre-uploaded greeting and give provision to customers to leave their voice message with contact number detail.panding the discussion time every hour.



Click to call

Dialing a new number or remembering old one number is always a cumbersome task. Click to Call meets the requirements of market and it refers to ability to import a contact list from your system, choose any contact from the GUI with dynamic searching facility and make a call with a single click.



Black list unwanted numbers

The Aegis Voice Terminal XN520 TURBO accessible with Blacklisting Feature, which enables the user to make blacklist of telephone numbers and prohibit those undesirable calls



Aegis GSM Voice Terminal

XN520 Series TURBO

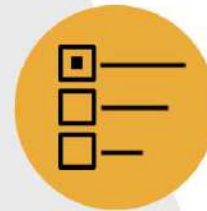


- ▶ **Advance Searching Tool** - Searching of Previous Call Data by phone number, time, date, Tag, Comment and customer name through the context storage.
- ▶ **Echo Cancellation** - Aegis Voice Logger have Auto Gain Control and Auto Echo Cancellation which give Crystal Clear Voice Recording
- ▶ **Missed call detail** - Unanswered Call number if not attended
- ▶ **Add Multi user with permissions** - Aegis CMS have provision to add multiple user with different user id and password with assigned features permissions.



IVR with call Routing

Aegis XN520 TURBO IVR with call routing lets you route your customer calls to teams or agents with a customizable call flow mechanism. Every keypress can be configured to trigger an action to optimize your call flow. For example, you could have your customer calls forwarded to your Support team when they press 1, and to somebody from Sales when they press 2.



Tagging & Notation

Important call can be Flag/Tag for future reference at remote agent /Office can be automatically update in Aegis Centralize Management Software. In addition, notes/remark can be added on important calls and search or prepare report when require.



Phone Book

Import or update customers detail with single click in Aegis CMS.



XN520 Series

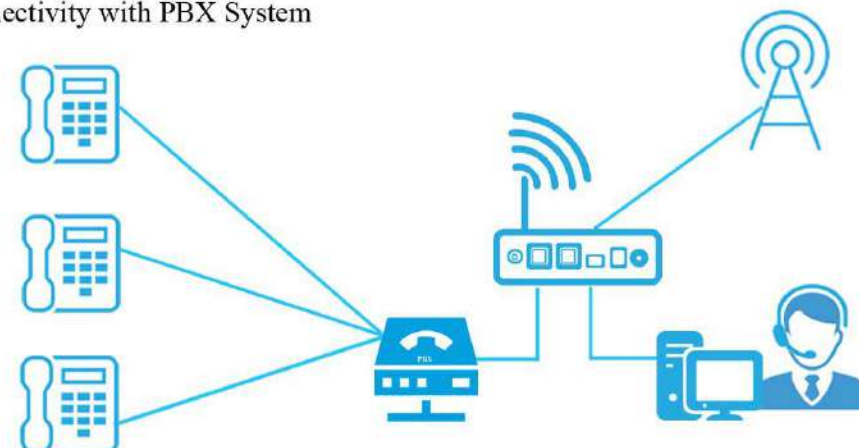
Features	Turbo	Pro	FCT
Multi party conference	•	•	•
Provision of Call Recording	•	•	
In-Built 16GB SD Card (350000 mins recording)	•	•	
Click to Call	•		
Auto Dailer	•		
Voice Mail Facility	•		
Welcome Message	•	•	
USB Connectivity	•	•	
User friendly GUI	•	•	
Calls Pop-Up	•	•	
Phone Book	•	•	
Advance searching Tool	•	•	
Integration with Aegis CMS	•	•	
Voice broadcasting	•		
Bulk SMS	•		
Speed dial 100 numbers	•	•	
Hotline Facility	•	•	•
Single level IVR with call routing	•		
Quad band frequency module	•	•	•
High gain 5db antenna with 3mtr 100% copper wire	•	•	•
Dual parallel RJ11 Connectivity	•	•	•

XN520 Turbo Connectivity Scenario

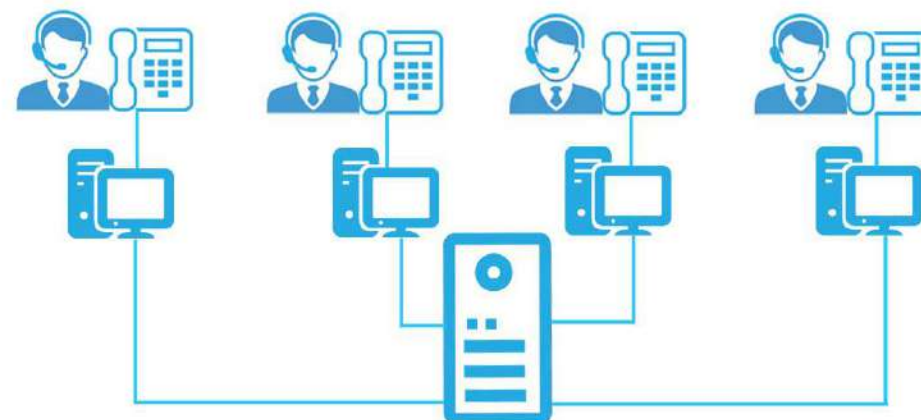
► Connectivity with Telephone/Dial Pad



► Connectivity with PBX System



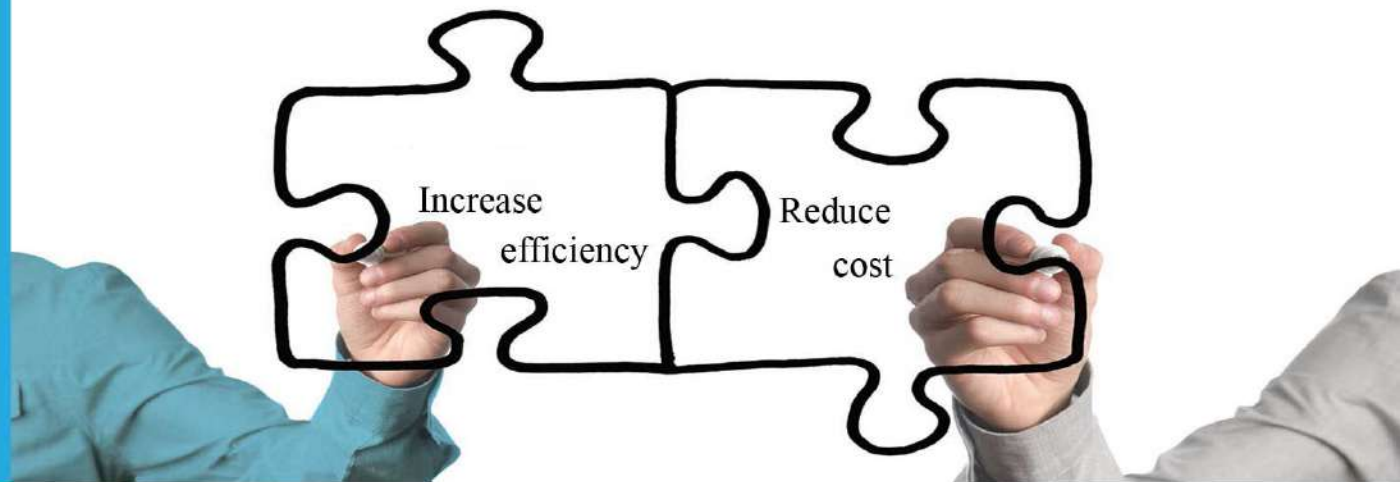
► Aegis Centralise Management software



GSM Voice Terminal

XN520 Series TURBO

Innovative designed aegis GSM Voice Terminal XN520 TURBO finds its applications in Call center, corporate offices, banks, share brokers Manufacturing units, hotels, residences and other such establishments.



Banking and finance



A majority section of banking and financial establishments needs a call recording framework to monitor quality service, improve employee's performance, and prevent lawsuits. Our XN520 Series TURBO advance generation features such as skill-based call routing, welcome message, click to call, Auto dialer, Voice broadcasting, hot dial can efficiently improve the operational functioning of the work environment by many folds.

Debt collection agencies



Aegis GSM Voice terminal XN520 series has been especially designed for the debt collection agencies to recover debt for a various number of corporate elements in the Banking, Finance, Telecommunications, Government and Utilities sectors. GSM Voice Terminal next generation features like auto dialer, Voice broadcasting, Bulk messaging, and most importantly call recording act as catalyst to fasten the process of recovery.

Insurance



With the growing competition globally, Insurance agencies are under a huge amount of pressure to allure, reassure and retain clients. The Aegis XN520 Series TURBO's innovative and efficient features such as Skill based call routing, Voice broadcasting, Auto dialer, bulk messaging and myriads of advanced other features equip it to fulfil obligation of insurance sector and enhance its customer base for its services like, home, car, income protection and life insurances.

Travel



The Aegis XN520 TURBO tailored solutions such as Voice broadcasting for new offers, Auto dialer, click to call, multiple location based call routing and call recording for legal compliance are some of the few key features of our GSM Voice Terminal for hotels, airlines and travel agents. Also, the adaptability and dexterity of voice terminal innovation furnishes travel associations with the ability to manage the recurring patterns of everyday business exercises.

Call Center



Aegis GSM Voice Terminal XN520 TURBO's pursuits to deliver custom-made solutions for the call centers like Organizing long queues efficiently with skill based routing feature, alerting thousands of customers with new offers using voice broadcasting, improving employee performances and, prevent lawsuits are challenges using call recording are few solutions among the plenty of others.

Minimum Pc Requirement

For Single User

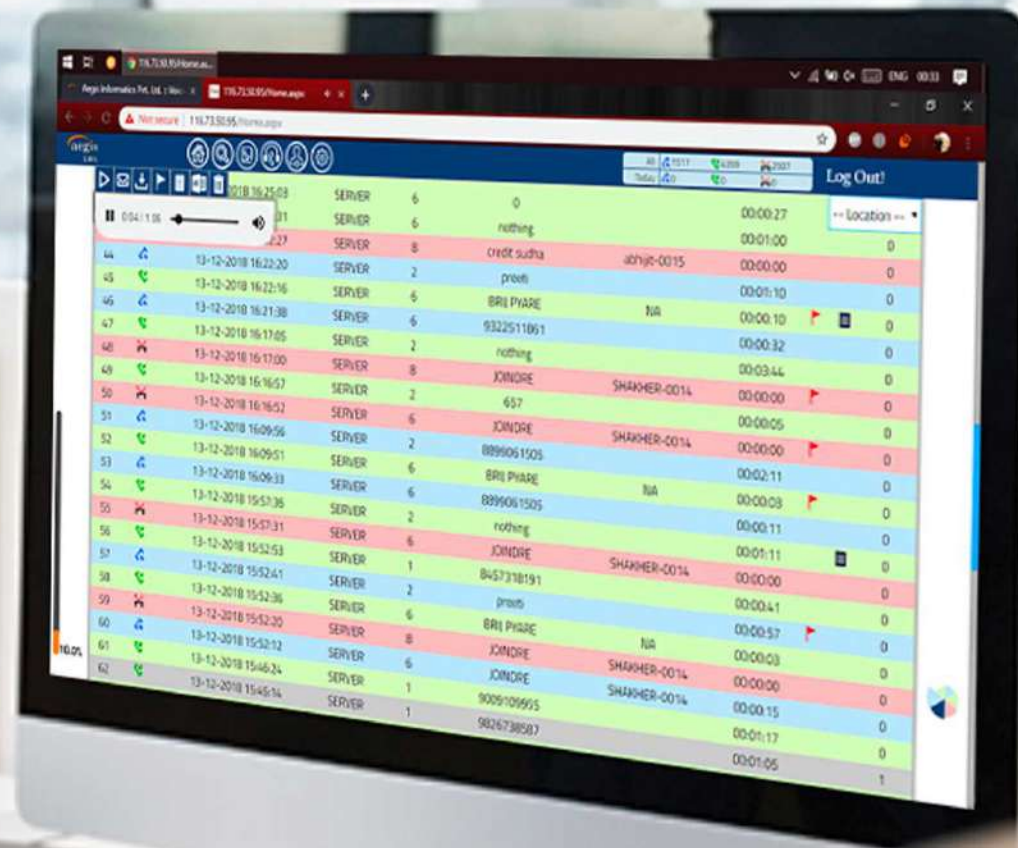
Operating system	WinXP, Win7, Win8, Win10 & Any Server
CPU	Dual Core & Above
RAM	2 GB & Above
Harddisk	500GB & Above
Connectivity mode	USB Connectivity

For Multi User/Multi Locations : Agent Side

Operating system	WinXP, Win7, Win8, Win10 & Any Server
CPU	Dual Core & Above
RAM	2 GB & Above
Harddisk	500GB & Above
Connectivity mode	USB Connectivity

For Multi User/Multi Locations : Server Side

Operating system	WinXP, Win7, Win8, Win10 & Any Server
CPU	i5 and above depend on No. of user Connected
RAM	8GB and above depend on No. of user connected
Harddisk	1 TB and above
IP	Static IP for Multi Location Setup
Bandwidth	Depend on Number of Multi Locations users



ID	Date/Time	Server	Location	Status
44	13-12-2018 16:22:20	SERVER 6	credit sudha	0
45	13-12-2018 16:22:16	SERVER 2	preethi	0
46	13-12-2018 16:21:38	SERVER 6	BRI PHARE	0
47	13-12-2018 16:17:05	SERVER 6	9322511861	0
48	13-12-2018 16:17:00	SERVER 2	nothing	0
49	13-12-2018 16:16:57	SERVER 8	JONDRE	0
50	13-12-2018 16:16:52	SERVER 2	657	0
51	13-12-2018 16:09:56	SERVER 6	JONDRE	0
52	13-12-2018 16:09:51	SERVER 2	8899061505	0
53	13-12-2018 16:09:33	SERVER 6	BRI PHARE	0
54	13-12-2018 15:57:36	SERVER 6	8899061505	0
55	13-12-2018 15:57:31	SERVER 2	nothing	0
56	13-12-2018 15:52:53	SERVER 6	JONDRE	0
57	13-12-2018 15:52:41	SERVER 1	SHAKHER-0014	0
58	13-12-2018 15:52:36	SERVER 2	8457318191	0
59	13-12-2018 15:52:30	SERVER 6	preethi	0
60	13-12-2018 15:52:12	SERVER 8	BRI PHARE	0
61	13-12-2018 15:46:24	SERVER 6	JONDRE	0
62	13-12-2018 15:46:14	SERVER 1	SHAKHER-0014	0
		SERVER 1	9005109955	0
		SERVER 1	9826738587	0



Aegis GSM Voice Terminal XN520 Series TURBO

Technical Specifications

Air interface standard: Quad band

GSM850/1900Mhz,900/1,800Mhz phase 2+ full band

Phone Interface: Dual RJ-11 Parallel FXS Ports

Desktop connectivity: USB Port

SD card: In-built 16GB

Recording in 16GB: 350000 Mins.

Hanging voltage: 45V

Picking off voltage: 30mA / 41mA

Dialing tone Frequency: 450Hz

Antenna interface: Antenna ampl

Sensitivity:< - 104DBM

Transmitting power<3W

AC-Adapter interface: Input: AC 110~240VAC 50~60Hz

Output: 12DC 1.5Amp

Operation temperature: -10c~60C

Storage temperature: -20C~70C

Operation humidity: 45%-95%

Atmosphere pressure: 86-106Kpa



— ■ Contact Us ■ —

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