aegis

30 Ports PRI Voice Logger

Basic Info.

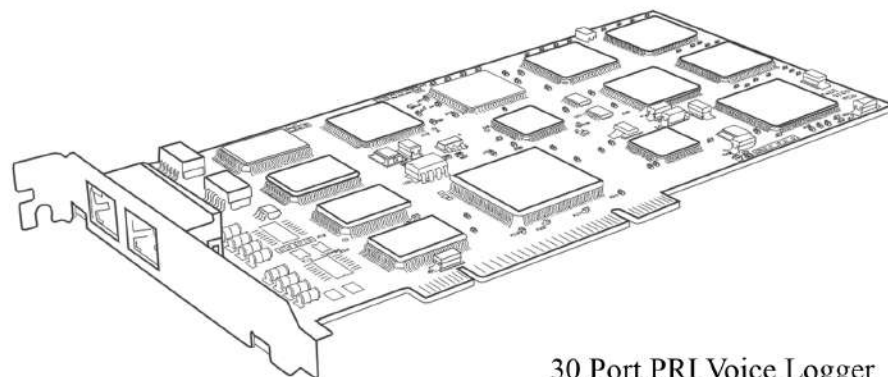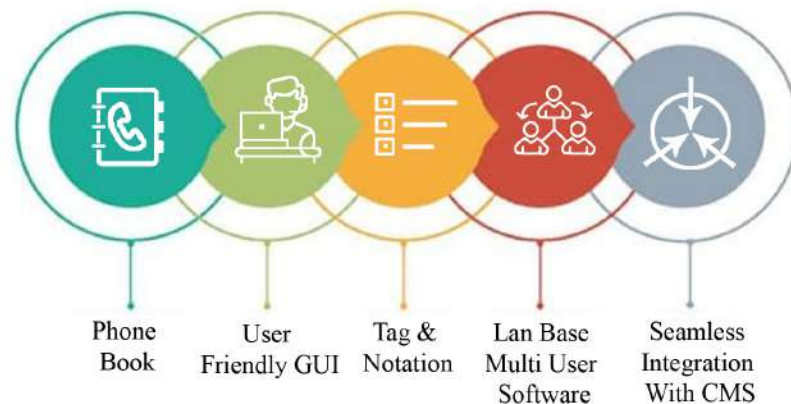|			
Model NO.	AVL-TXE1	Computer Connectivity	Via PCI Slot
Software	Window Base	Lines Connectivity	Parallel
Transport Package	Standard Carton	Specification	240MM*157MM*50MM
Trademark	Aegis	Origin	India
HS Code	851762	Production Capacity	10000 PCS/ Month

- Compatible with all type EPABX
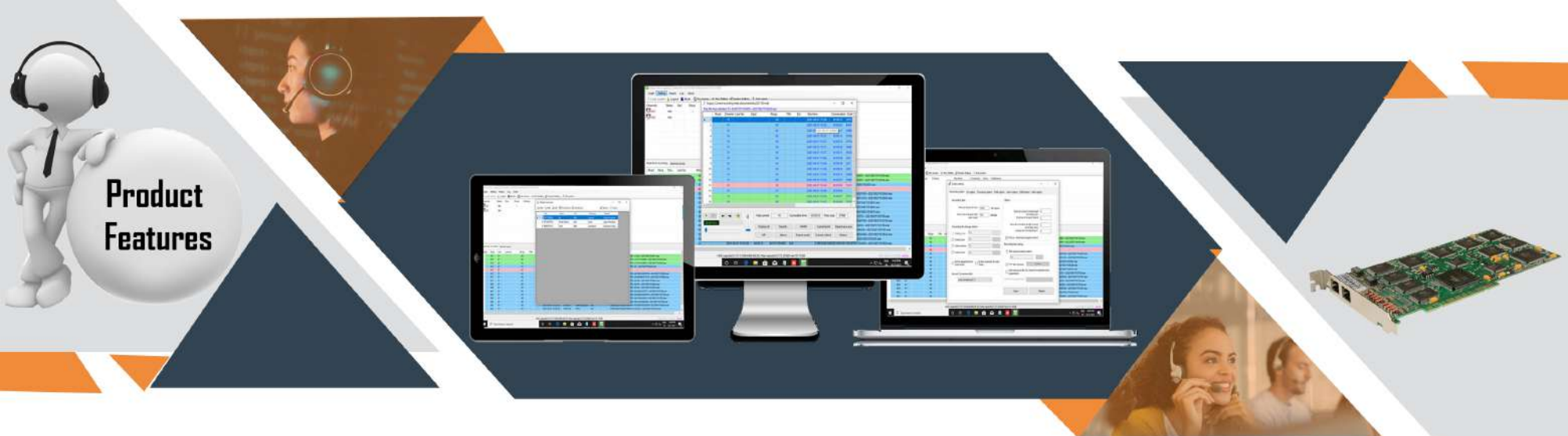- Made in India

Product Specifications:

AVL-01TXE1 is a T1, E1 and ISDN PRI lines Call Reordering PCI Card with highest degree of reliability, flexibility and performance

Aegis AVL-01TXE1 Telephone call recorder / Voice logger allows the user to record conversations of maximum 30 Channel ISDN PRI /E1 /T1 and store the records into the computer's hard drive though PCI Slot. This combination of hardware and software of Aegis telephone call recorder is an ideal product to keep the track of conversations, stocking up the records, filtering desired result via advanced searching tool, monitoring online calls and myriads of other features.

In addition, AVL- 01TXE1 voice logger simple installation procedure, Rugged hardware design, User friendly GUI and integration with centralize server makes it impeccable solution for business.

Phone Book | User Friendly GUI | Tag & Notation | Lan Base Multi User Software | Seamless Integration With CMS

30 Port PRI Voice Logger

Advance Searching Tool | Echo Cancellation | Flawless Recording | Missed Call Detail | Online Monitoring

Product Features

Connectivity

Support E2/T1/ISDN PRI 30 Channel

Compatibility

Supporting most major PBX systems such as Cisco, Avaya, Nortel, Mitel, Panasonic, Matrix and NEC our call recorder can be set up to meet and expand with your needs and system.

Online Monitoring

Admin or supervisor can select any agent or extension channel to listen call conversation in real time

Powerful search and Reporting

Powerful search and reporting searching of previous call data by phone number, time, date, tag, comment, company name or even by customer name through the context storage

Echo Cancellation

Aegis Telephone call recorder has provision of auto gain control and auto echo cancellation circuit which provide best quality crystal clear voice recording

Auto Recording Circularly

Aegis Management software has the provision to caution the user by an alarm in terms of pop up on the screen, when memory reaches to the brink. when the happens, the user can free up the space by formatting previously unwanted files.

Unanswered Calls

Unanswered Calls number if not attended

LAN Base Client Software

Aegis telephone call recorder has provision of client software it works on N number of PC Connected on LAN Network. Supporting multiple user access levels, the user interface helps super visors, and generate reports for further analysis

Note and Flag

Tag, Notation and Flag - Important calls can be flag/tag for future reference. In addition, notes remark can be added for each call record.

Recording File Format

Auto record of calls incoming and outgoing calls as compressed .WAV files so you can hold recording database without taking up too much space in your computer

System Alert

Various alert notifications to avoid recording interruption

Call Management

Advanced call management function - Can list, Print and statistical all incoming outgoing & missed calls.

Export to Excel

Export to excel - Single click for daily, weekly or monthly calls report in excel

Integration with third party software

User can integrate Aegis voice logger with most third-party database or tool. with automatic archiving and back up support you can store your voice records efficiently on any third-part database (My SQL, MS SQL, Access)

FTP Auto Backup

After open FTP setting, it can back up the recording file as secondary backup on other PC/ server

Compatible with Aegis CMS Software

Our telephone call recorders are compatible with aegis centralize management software (CMS) - CMS is suitable for multi-location offices' recording in centralize PC/server

Technical Specification

Model No:

AVL-01TXE1	30 Channel ISDN PRI Recording Card

Technical Parameters:

Recording Interface	PCI Normal Slot
Voice File	.WAV
Connection	Parallel
Input Resistance	75Ω/120Ω
Signal Noise Proportion	≥38db
Recording Distortion	≤2%
Frequency Respond	300 ~3400HZ
Date Rate	ADPCM 16 Kbps
Collection Rate	8Kbps/s
Recording and playback decode format	ISDN -PRI (30B+D),NO. 1, NO. 7 R2
Consume Power maxima	≤15w
Interface	RJ45
Distortion Degree	≤2%
Accessories	Connectors, Software and user manual CD

Operation Circumstance

Operation Temperature	-10C~60C
Storage Temperature	-20C~70C
Operation Humidity	45%-95%

Other :

Packing Box Dimensions (LXWXH)	245mmx160mmx47mm
Actual Weight	450 gm
Volumetric Weight	800 gm
Packaging	Standard Carton, 20PCS/carton

For Single User	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
CPU	Dual Core & Above
RAM	2 GB & Above
Harddisk	500GB & Above
Connectivity Mode	PCI Connectivity

For Multi User/Multi Locations : Agent Side	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
CPU	Dual Core & Above
RAM	2 GB & Above
Harddisk	500GB & Above
Connectivity Mode	PCI Connectivity / WiFi side / Internet

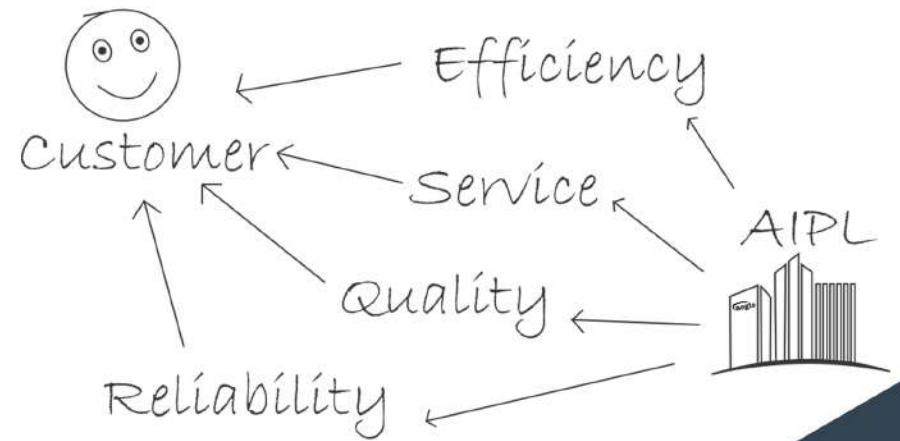| For Multi User/Multi Locations : Server Side	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
CPU	i5 and above depend on No. of user connected
RAM	8GB and above depend on NO. of user connected
Harddisk	1 TB and above
IP	Static IP for Multi Location Setup
Bandwidth	Depend on Number of Multi Location users

Minimum PC Requirement

WHY CHOOSE AEGIS RANGE OF PRODUCTS

- More than 12 years' experience in voice logging and GSM Product segment
- 300+ channel Partners worldwide
- 1200+ corporate cliental
- Sold more then 400000+ Ports voice logging ports
- Have full command on hardware and software so Provide customize solution as per customer need
- Our Logging systems can record a broad range of line types: Analog, proprietary digital PBX, T1/E1, GSM ,VOIP and Radio-analog
- Scalable and Flexible solutions. Our software capable to handle more hardware in single software
- Call Recording Software that is easy to install and carry user friendly features.
- Non-proprietary PC hardware for ease of maintenance and scaling. Our systems support hardware from several manufacturers. Allowing you the freedom to upgrade and expand with the hardware of your choice
- Not-restrictive licensing: You pay for it once and you own it. Software can be moved to another PC,
- Below 1% return rate in 10+ years of business
- Cutting edge Centralize management software for multi-locations offices
- Reliable systems running 24/7
- No mandatory yearly service contracts
- Remote client software

Customer ← Efficiency

Customer ← Service ← AIPL

Quality

Reliability

WE ARE STRONGER TOGETHER

Easy to Use

Cost Saving Options

Easy to Integrate and Scale

12+ Years of Experience

1200+ corporate cliental

300+ worldwide channel partners

400000+ Voice Logger Port Sold Out

Benefit of Aegis Telephone Call Recorder

Improve Business Operations

The cost for business operations continuously rises each year. It is important to streamline and properly structure your company so that costs are kept at a minimum and production time increases. With Qihang Aegis Voice Logger, you Can record and Monitor Calls from your employees, you can monitor and organize their workflow.

    A. Increase Production and Business Efficiency
    B. Monitor Employee Internal and External Calls Activity

Improve Quality Control

Quality Control testing is an important piece to any business .With Aegis Voice Logging Solution, managers and owners can monitor the daily interaction between employees and customer.

Reduce Business Liability

For every business there is some risk of liability. A customer dispute, a claim of mis-information, or a failure to adhere to specific regulations. All of these scenarios can be mitigated and in some instances completely avoided with a quality Call recording system. By monitoring and recording all inbound and outbound calls, businesses can reduce their liability by staying ahead of any potential conflicts. Most call recordings can be used in a court of law if required. No longer does it become a "he said, she said" scenario. Proof of all information exchanged via the phone is easily accessible with our powerful search features. Providing you a tool that protects your company 24/7.

Sales Training and Monitoring

A sales training tool that is usually overlooked is your call recording system. In an instant, you can listen to and monitor calls made by your sales team on the front lines. that show a positive or negative progression with your sales agent and have data to understand why they are failing or succeeding.

Customer Satisfaction - Recording Solution

Customers are the backbone of any business. With the increase in social media and accessibility to computers and the internet; your customers now have a more powerful voice than ever before. For businesses this could be a scary thought, but for most, they see it as an opportunity. With so much competition and overwhelming amount of information on the world-wide-web, there is still one thing that can make a company stand out. When using a call recording system, you are on the front lines of your customer service department. Quickly discover problems and monitor employees who are not representing your business the way you see fit. With live monitoring and recording of calls, you can catch issues before they escalate.

Aegis Telephone call recorder Area of Uses:

Aegis provides telephone recording software and telephone recorders for a very large number of market segments. The following topics further explain the features and benefits that are specific to each industry.

- Government Sector
- Public Safety
- Transportation
- Call Center
- Financial Services
- Travel Agencies
- Banking Sector
- Service Orientated Companies

Call Recording for Government

Discover the exceptional benefits of Aegis call recording solutions for security and government agencies. Increase security by detecting and deterring inappropriate calls. Because of increased regulations, government agencies have a need for reliable call logging. Quick and easy call retrieval is essential.

Call Recording for Public Safety

Prevent and protect the public with the help of a Aegis call recording solut-ion. When reliability is an absolute necessity, Aegis has the call recording solution that will sustain the needs of high demand systems. Maintenance free systems with non-stop recording. Fault tolerance and high reliability keep communications working 100% of the time. Quick and easy access to all recorded calls. Dispatch call evaluation that helps improve call taker performance and ease of use.

Call Recording for Transportation

The high growth industry of transportation needs the high reliability and large scalability of a Aegis call recording solution. Our quality monitoring is used in air, rail, road and water through infrastructure, vehicles, and operations. Voice recording in this industry is an ever growing necessity.

Call Recording for Call Centers

The implementation of a voice logger system will provide improved quality control, heightened dispute management, and a solid representation of all customer and agent correspondence. Aegis offers scalable call recording solutions for your growing call center. Our systems are compatible with most popular phone systems, Monitoring, Reporting and Quality control are key feature sets for rapidly training new agents and improving quality of service.

Call Recording for Financial Institutions

Secure all verbal transactions and meet compliance and legal recording requ-irements. Financial institutions are deciding on quality management and call recording solutions in an effort to enhance customer service quality. Regard-ing client orders in the markets of equity, bond, and other derivatives, the laws surrounding the recording of telephone conversations needs to be understood.

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