

16 Port PCI Voice Logger




16 Line PCI Voice Logger

Basic Info.

Model NO.	AVL-32T5PE16
Software	Window Base
Transport Package	Standard Carton
Trademark	Aegis

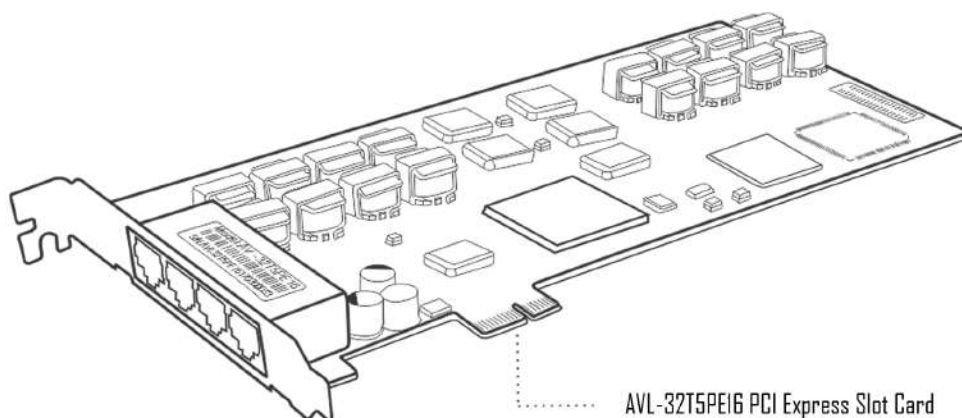
Computer Connectivity	Via PCI or PCIE Ex. Slot
Lines Connectivity	Parallel
Specification	240MM*157MM*50MM
Origin	India

- Compatible with all type EPABX
- Made in India 

- AVL-16PA Normal PCI Slot Card
- AVL-32T5PE16 PCI Express Slot Card

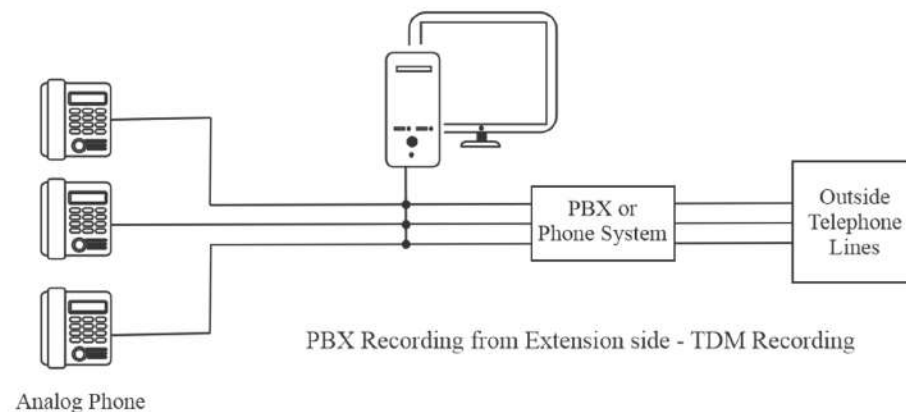
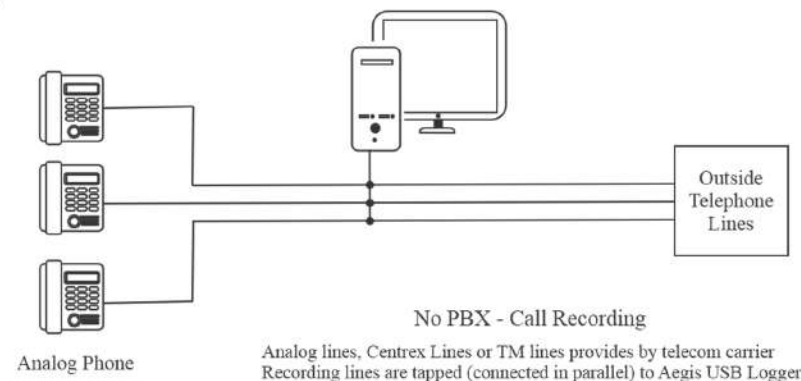
Product Specifications:

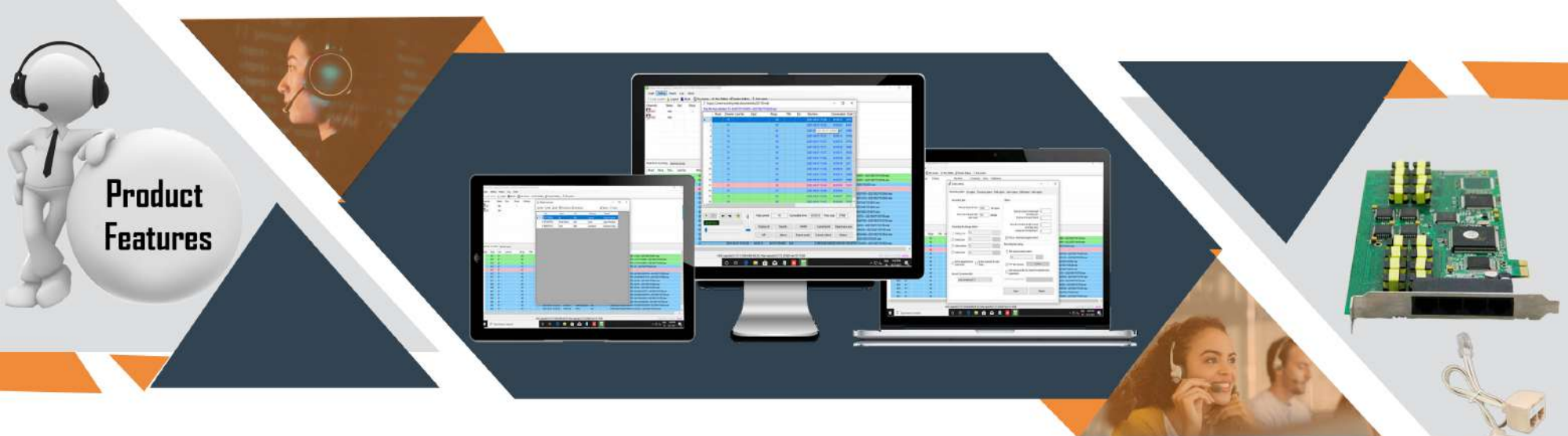
Aegis AVL-32T5P16 Telephone call recorder / Voice logger allows the user to record conversations of maximum 8 Telephone lines or PBX Extensions and store the records into the computer's hard drive through PCI or PCIe computer Slot. This combination of hardware and software of Aegis telephone call recorder is an ideal product to keep the track of conversations, stocking up the records, filtering desired result via advanced searching tool, monitoring online calls and myriads of other features.



AVL-32T5PE16 PCI Express Slot Card

How AVL-16PA Voice Logger Connect to Telephone Line or PBX EXTN





Product Features



Connectivity

Support POT / Analog Telephone Line/ PBX Extn./ Radio-Analog



Compatibility

Supporting most major PBX systems such as Cisco, Avaya, Nortel, Mitel, Panasonic, Matrix and NEC our call recorder can be set up to meet and expand with your needs and system.



Online Monitoring

Admin or supervisor can select any agent or extension channel to listen call conversation in real time



Powerful search and Reporting

Powerful search and reporting searching of previous call data by phone number, time, date, tag, comment, company name or even by customer name through the context storage



Echo Cancellation

Aegis Telephone call recorder has provision of auto gain control and auto echo cancellation circuit which provide best quality crystal clear voice recording



Auto Recording Circularly

Aegis Management software has the provision to caution the user by an alarm in terms of pop up on the screen, when memory reaches to the brink. when the happens, the user can free up the space by formatting previously unwanted files.



Unanswered Calls

Unanswered Calls number if not attended



LAN Base Client Software

Aegis telephone call recorder has provision of client software it works on N number of PC Connected on LAN Network. Supporting multiple user access levels, the user interface helps super visors, and generate reports for further analysis



Note and Flag

Tag, Notation and Flag - Important calls can be flag/tag for future reference. In addition, notes remark can be added for each call record.



Recording File Format

Auto record of calls incoming and outgoing calls as compressed .WAV files so you can hold recording database without taking up too much space in your computer



System Alert

Various alert notifications to avoid recording interruption



Call Management

Advanced call management function - Can list, Print and statistical all incoming outgoing & missed calls.



Export to Excel

Export to excel - Single click for daily, weekly or monthly calls report in excel



Integration with third party software

User can integrate Aegis voice logger with most third-party database or tool. with automatic archiving and back up support you can store your voice records efficiently on any third-part database (My SQL, MS SQL, Access)



FTP Auto Backup

After open FTP setting, it can back up the recording file as secondary backup on other PC/ server



Compatible with Aegis CMS Software

Our telephone call recorders are compatible with aegis centralize management software (CMS) - CMS is suitable for multi-location offices' recording in centralize PC/server



Technical Specification

Model No:

AVL-32T5P08	16 Port PCI Recording Cart
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Technical Parameters:

Recording Interface	Express PCI Slot
Voice Mail	.WAV
Recording File Compression	8 Time
Start Recording Mode	Timing, reversed polarity, key, voice activated
Off hook detect Voltage	<(15-30)V
On hook detect Voltage	>(15-30)V
Input Impedance	600ohms or 5.1 Mohms
Signal-to-crosstalk ratio	>70b
S/N ratio	>70b
Operating Current	500 MA
Maximum Current	2A
Rating Power Consumption	5W
Accessories	Connector, Software and user manual CD



Operation Circumstance

Operation Temperature	-10C~60C
Storage Temperature	-20C~70C
Operation Humidity	45%-95%

Others:

Packing Box Dimensions (LXWXH)	245mmx160mmx47mm
Actual Weight	300 gm
Volumetric Weight	600 gm
Packaging	Standard Carton, 20PCS/carton

For Single User	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
CPU	Dual Core & Above
RAM	2 GB & Above
Harddisk	500GB & Above
Connectivity Mode	PCI Connectivity
For Multi User/Multi Locations : Agent Side	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
CPU	Dual Core & Above
RAM	2 GB & Above
Harddisk	500GB & Above
Connectivity Mode	PCI Connectivity / WiFi side / Internet
For Multi User/Multi Locations : Server Side	
Operating System	WinXP, Win7, Win8, Win10 & Any Server
CPU	i5 and above depend on No. of user connected
RAM	8GB and above depend on NO. of user connected
Harddisk	1 TB and above
IP	Static IP for Multi Location Setup
Bandwidth	Depend on Number of Multi Location users



Minimum PC Requirement

Benefit of Aegis Telephone Call Recorder



■ Improve Business Operations

The cost for business operations continuously rises each year. It is important to streamline and properly structure your company so that costs are kept at a minimum and production time increases. With Aegis Voice Logger, you can record and Monitor Calls from your employees, you can monitor and organize their workflow.

- A. Increase Production and Business Efficiency
- B. Monitor Employee Internal and External Calls Activity

■ Improve Quality Control

Quality control testing is an important piece to any business. With Aegis Voice Logging Solution, managers and owners can monitor the daily interaction between employees and customer.

■ Reduce Business Liability

For every business there is some risk of liability. A customer dispute, a claim of mis-information, or a failure to adhere to specific regulations. All of these scenarios can be mitigated and in some instances completely avoided with a quality Call recording system. By monitoring and recording all inbound and outbound calls, businesses can reduce their liability by staying ahead of any potential conflicts. Most call recordings can be used in a court of law if required. No longer does it become a "he said, she said" scenario. Proof of all information exchanged via the phone is easily

accessible with our powerful search features Providing you a tool that protects your company 24/7.

■ Sales Training and Monitoring

A sales training tool that is usually overlooked is your call recording system. In an instant, you can listen to and monitor calls made by your sales team on the front lines. that show a positive or negative progression with your sales agent and have data to understand why they are failing or succeeding.

■ Customer Satisfaction - Recording Solution

Customers are the backbone of any business. With the increase in social media and accessibility to computers and the internet; your customers now have a more powerful voice than ever before For businesses this could be a scary thought, but for most, they see it as an opportunity. With so much competition and overwhelming amount of information on the world-wide-web, there is still one thing that can make a company stand out. When using a call recording system, you are on the front lines of your customer service department. Quickly discover problems and monitor employees who are not representing your business the way you see fit. With live monitoring and recording of calls, you can catch issues before they escalate.

Aegis Telephone call recorder Area of Uses:

Aegis provides telephone recording software and telephone recorders for a very large number of market segments. The following topics further explain the features and benefits that are specific to each industry.

- Government Sector
- Public Safety
- Transportation
- Call Center
- Financial Services
- Travel Agencies
- Banking Sector
- Service Orientated Companies

Call Recording for Government

Discover the exceptional benefits of Aegis call recording solutions for security and government agencies. Increase security by detecting and deterring inappropriate calls. Because of increased regulations, government agencies have a need for reliable call logging. Quick and easy call retrieval is essential.

Call Recording for Public Safety

Prevent and protect the public with the help of a Aegis call recording solution. When reliability is an absolute necessity, Aegis has the call recording solution that will sustain the needs of high demand systems. Maintenance free systems with non-stop recording. Fault tolerance and high reliability keep communications working 100% of the time. Quick and easy access to all recorded calls. Dispatch call evaluation that helps improve call taker performance and ease of use.



Call Recording for Transportation

The high growth industry of transportation needs the high reliability and large scalability of a Aegis call recording solution. Our quality monitoring is used in air, rail, road and water through infrastructure, vehicles, and operations. Voice recording in this industry is an ever growing necessity.

Call Recording for Call Centers




The implementation of a voice logger system will provide improved quality control, heightened dispute management, and a solid representation of all customer and agent correspondence. Aegis offers scalable call recording solutions for your growing call center. Our systems are compatible with most popular phone systems, Monitoring, Reporting and Quality control are key feature sets for rapidly training new agents and improving quality of service.

Call Recording for Financial Institutions

Secure all verbal transactions and meet compliance and legal recording requirements. Financial institutions are deciding on quality management and call recording solutions in an effort to enhance customer service quality. Regarding client orders in the markets of equity, bond, and other derivatives, the laws surrounding the recording of telephone conversations needs to be understood.




Stay in Touch

 Aegisinformatics  @NirmalS21857136  nir.sharma2

India

Aegis Informatics Pvt. Ltd.

 B-158 4th & 5th Floor Mansarover Garden,
Main Kirti Nagar Road, New Delhi- 110015

 Sales: +91-11-4209-4242
Support: +91-11-4209-4209

Email Id

 Sales: ns@aegisinformatics.com
Support: support@aegisinformatics.com

Hong Kong

Qihang Aegis Informatics (HK) Ltd.

 Flat/RM B 5/5 Gaylord
Commercial Building 114-118
Lockhart Road, Hong Kong
China

 Phone No. : +0086 13923835829

 Email : 1259722330@qq.com